EXPLOREWMS

CLARUS WMS EXTENDED PROFILE

Clarus

OVERVIEW

Clarus WMS is a cloud-native warehouse management system for 3PL providers, wholesalers, distributors, and businesses running multi-warehouse operations, including food and beverage and chemical or hazardous goods handling.

The core platform covers order management, batch and lot control, serial number capture, expiry date tracking, dock scheduling, and cross-docking. It also handles goods-in, put-away, picking, packing, dispatch, and billing, and runs on AWS infrastructure with an API-first setup that integrates with over 200 external systems, including ERPs, marketplaces, and accounting tools.

Clarus' AI can carry out tasks directly, such as auditing charges, processing orders, and managing recalls, within permission controls set by the user.

Clarus WMS also builds in automated 3PL billing, which is a meaningful feature for logistics providers that need to invoice clients based on storage, handling, or pick activity rather than flat rates.

USER SENTIMENT

Users say the interface is straightforward for new staff to learn without much training. Order processing speed also comes up often, with reviews describing the system as noticeably fast under load.

On the enterprise side, consumer goods companies with revenue between 50 million and 1 billion dollars point to functional depth for complex logistics processes and stable performance as operations scale.

Implementation is also generally described as smooth, particularly when the client has senior leadership buy-in and the vendor's support team is consistently rated as responsive and willing to work through issues collaboratively.

However, reporting is the most cited weakness. Several users say custom reports are difficult to format and can't be easily shared between team members or exported the way they'd like.

A few reviewers mention that some of the system's terminology and workflow labels are confusing at first, creating a mild learning curve despite the otherwise clean interface.

Larger, more complex configuration changes (custom process rules, non-standard integrations) reportedly take longer to implement and sometimes need direct vendor involvement rather than being something a customer can self-serve. There's also mention of limited audit trail visibility, meaning it can be hard to see exactly who changed a given record and when.

USE CASES

Clarus WMS looks best suited to mid-market and enterprise operations that need more than basic pick-and-pack functionality: 3PLs billing multiple clients, distributors handling batch or expiry-sensitive stock, and businesses in regulated categories like food, beverage, or hazardous materials. The automated billing and compliance features (hazardous goods handling, temperature control, cross-docking) are the kind of thing a simpler, generic WMS wouldn't cover out of the box.

Smaller operations with straightforward, single-warehouse needs may find some of that depth unnecessary and might be better served evaluating a lighter or lower-cost system instead.

Additionally, businesses that rely heavily on custom, ad hoc reporting for internal stakeholders should factor in the reporting limitations reviewers describe before committing, since that's the clearest and most consistent gap across independent feedback.

Clarus

SOFTWARE SPECIFICATION

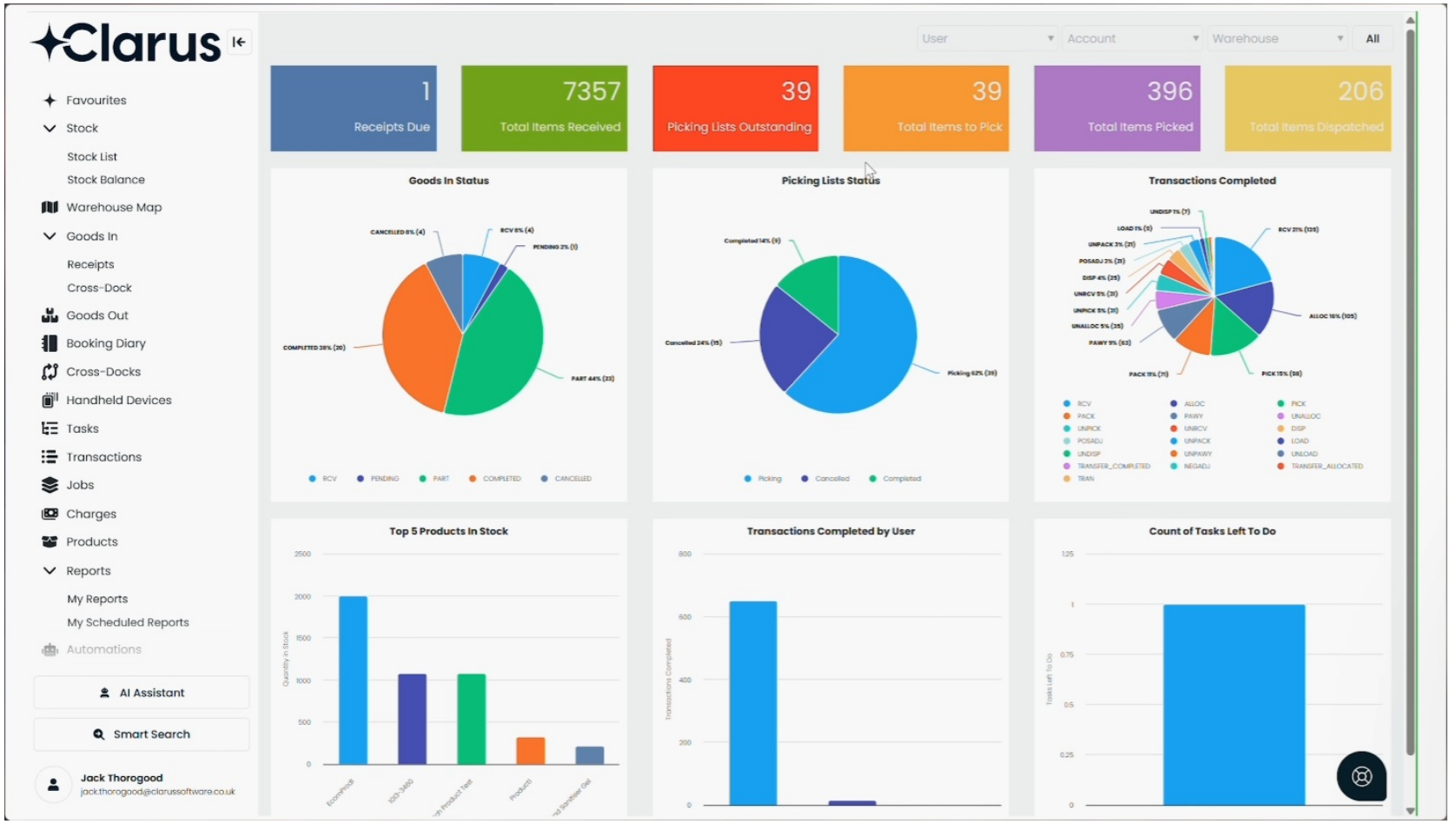
OVERVIEW	
PRODUCT NAME	Clarus WMS
PLATFORM	
CLOUD	✔
INSTALLED	✘
BUSINESS SECTOR	
3PL	✔
MANUFACTURING	✔
RETAIL	✔
WHOLESALE	✔
PRODUCT TYPE	
PERISHABLE	✔
NONPERISHABLE	✔
SOFTWARE FEATURES	
BARCODING/SERIAL TRACKING	✔
BILLING	✔
CROSS DOCKING	✔
FORECASTING	✔
INVENTORY MANAGEMENT	✔
KITTING	✔
ORDER MANAGEMENT	✔

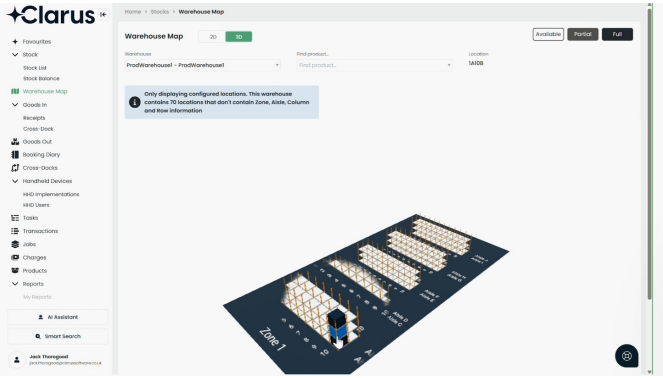
PART TRACKING	✗
PICKING & PACKING	✓
PRODUCT ROTATION/SHELF LIFE	✓
PURCHASING	✗
REAL-TIME DATA	✓
RECEIVING & PUTAWAY	✓
REPORTING & ANALYTICS	✓
RETURNS/RECALLS	✓
SHIPPING MANAGEMENT	✓
STAGING	✗
THIRD PARTY PLUGINS	✓
WAREHOUSE MAP	✓
WIRELESS WAREHOUSE	✓
WORKFORCE/LOAD MANAGEMENT	✗
YARD MANAGEMENT	✗
PLUGINS/INTEGRATIONS	
AMAZON	✓
EBAY	✓
SALESFORCE	✗
QUICKBOOKS	✗
ERP	✓
OTHER ORDER MANAGEMENT PLATFORMS	✓
MICROSOFT DYNAMICS	✗
SAP	✗
MOBILE	

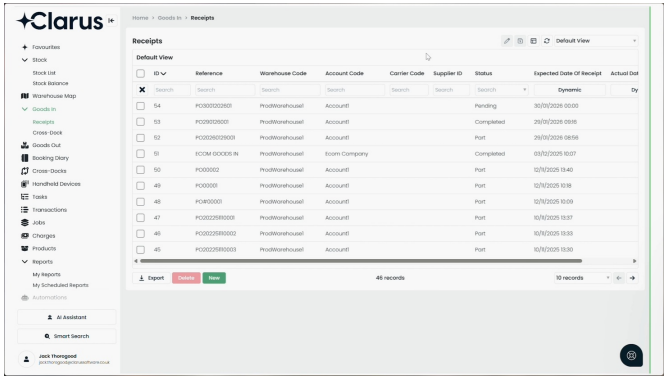
ANDROID APP	✗
IOS APP	✗
OTHER CAPABILITIES	✓
CUSTOMER SIZE	
SMALL	✓
MEDIUM	✓
ENTERPRISE	✓
OTHER FEATURES	
MULTI WAREHOUSE	✓
MULTI CURRENCY	✗
CUSTOMIZABLE	✓
FURTHER INFORMATION	

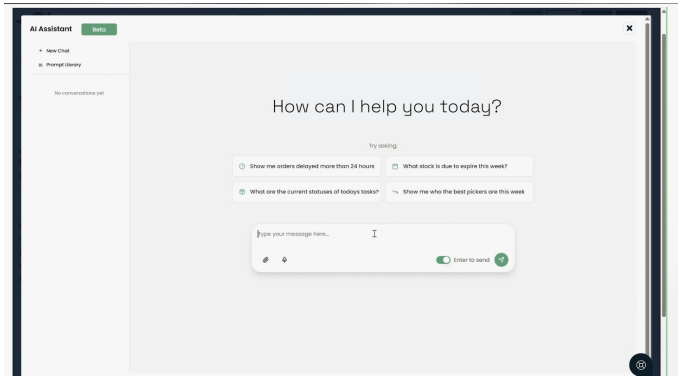
Clarus

SOFTWARE SCREENSHOTS




Clarus
Home > Stocks > Warehouse Map
Warehouse Map
2D
3D
Available
Partial
Full
Warehouse
ProdWarehouse1 - ProdWarehouse1
Find product...
Location
1A1D8
Only displaying configured locations. This warehouse contains 70 locations that don't contain Zone, Aisle, Column and Row information
Zone 1
Favourites
Stock
Stock List
Stock Balance
Warehouse Map
Goods In
Receipts
Cross-Dock
Goods Out
Booking Diary
Cross-Docks
Handheld Devices
HHD Implementations
HHD Users
Tasks
Transactions
Jobs
Charges
Products
Reports
My Reports
AI Assistant
Smart Search


Clarus
Home > Goods In > Receipts
Receipts
Default View
ID
Reference
Warehouse Code
Account Code
Carrier Code
Supplier ID
Status
Expected Date Of Receipt
Actual Dat
Export
Delete
New
46 records
10 records
Favourites
Stock
Stock List
Stock Balance
Warehouse Map
Goods In
Receipts
Cross-Dock
Goods Out
Booking Diary
Cross-Docks
Handheld Devices
Tasks
Transactions
Jobs
Charges
Products
Reports
My Reports
My Scheduled Reports
Automations
AI Assistant
Smart Search


AI Assistant
Beta
New Chat
Prompt Library
No conversations yet
How can I help you today?
Try asking:
Show me orders delayed more than 24 hours
What stock is due to expire this week?
What are the current statuses of todays tasks?
Show me who the best pickers are this week
Type your message here...
Enter to send