EXPLOREWMS

ORDERWISE ERP AND WMS EXTENDED PROFILE

ORDERWISE
FORTERRO

OVERVIEW

Orderwise is a UK-built ERP and WMS for wholesalers, distributors, and trade-focused retailers with stock-heavy operations across multiple sites and sales channels.

Core capabilities include:

- **ERP:** Purchasing, supplier and landed-cost tracking, accounts, and reporting alongside stock and order data.
- **Warehouse management:** Goods-in, pick, pack, and despatch workflows, returns handling, and bin-level stock location tracking, available standalone or bundled with the ERP.
- **Stock control:** Real-time inventory visibility across multiple sites and channels, batch and serial number tracking, expiry date management, and forecasting.
- **Multi-channel and eCommerce:** Order consolidation across online stores, marketplaces, and trade counters, plus EPOS functionality for physical retail locations
- **Mobile WMS:** Android handheld terminals (Zebra devices included as standard) for barcode-driven picking, goods-in, and stock moves that sync with the core system.
- **CRM and business intelligence:** Customer activity tracking, sales reporting, and automated alerts, available as optional add-on modules.
- **Integrations:** Several hundred pre-built connections covering couriers (including Royal Mail, DPD, and FedEx), marketplaces (Amazon, eBay), ecommerce platforms (Shopify, WooCommerce, Adobe Commerce, BigCommerce), accounting software (Sage, Xero, Access Dimensions), and payment providers, plus an API for custom connections.

DEPLOYMENT OPTIONS

The system is available on-premise as a one-time purchase or as Orderwise Cloud with hosting, updates, and support. The latter has three plans (Go, Growth, and Evolve) based on scale, complexity, and your business requirements.

USER SENTIMENT

Users consistently praise Orderwise for its broad functionality across warehousing, sales, purchasing, and accounts, alongside responsive UK-based support channels.

However, buyers should note that support is said not to be available 24/7, which may be a drawback for round-the-clock operations, and that the system can involve a steep learning curve, with setup and configuration described as time-consuming despite the training Orderwise provides.

ABOUT THE VENDOR

Wise Software (UK) Limited launched Orderwise in 1991 as a stock control tool for a small group of businesses, and the product has grown since into a full business management platform covering warehousing, sales order processing, purchasing, CRM, and accounts.

Forterro, a European industrial software group, acquired Orderwise in 2022, expanding its resources while keeping day-to-day operations, support, and development based near Lincoln, England.

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SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Orderwise ERP and WMS
PLATFORM	
CLOUD	✔
INSTALLED	✔
BUSINESS SECTOR	
3PL	✔
MANUFACTURING	✔
RETAIL	✔
WHOLESALE	✔
PRODUCT TYPE	
PERISHABLE	✔
NONPERISHABLE	✔
SOFTWARE FEATURES	
BARCODING/SERIAL TRACKING	✔
BILLING	✔
CROSS DOCKING	✘
FORECASTING	✔
INVENTORY MANAGEMENT	✔
KITTING	✔
ORDER MANAGEMENT	✔

PART TRACKING	✗
PICKING & PACKING	✓
PRODUCT ROTATION/SHELF LIFE	✓
PURCHASING	✓
REAL-TIME DATA	✓
RECEIVING & PUTAWAY	✓
REPORTING & ANALYTICS	✓
RETURNS/RECALLS	✓
SHIPPING MANAGEMENT	✓
STAGING	✗
THIRD PARTY PLUGINS	✓
WAREHOUSE MAP	✗
WIRELESS WAREHOUSE	✓
WORKFORCE/LOAD MANAGEMENT	✗
YARD MANAGEMENT	✗
PLUGINS/INTEGRATIONS	
AMAZON	✓
EBAY	✓
SALESFORCE	✓
QUICKBOOKS	✓
ERP	✓
OTHER ORDER MANAGEMENT PLATFORMS	✓
MICROSOFT DYNAMICS	✗
SAP	✗
MOBILE	

ANDROID APP	✔
IOS APP	✘
OTHER CAPABILITIES	✔
CUSTOMER SIZE	
SMALL	✔
MEDIUM	✔
ENTERPRISE	✔
OTHER FEATURES	
MULTI WAREHOUSE	✔
MULTI CURRENCY	✔
CUSTOMIZABLE	✔
FURTHER INFORMATION	
PRICING	From ~£12,000

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SOFTWARE SCREENSHOTS